



## Hill International

### Project Management Group

# QUALITY MANAGEMENT POLICY

Hill International's long-term business success results from our ability to fully meet our clients' requirements and from a continuous improvement of our management system and services.

Hill International - PM Group has developed, promoted and implemented within the group, a formal and documented Quality Management System, integrating Health & Safety and Environmental elements, in line with the current version of ISO 9001 requirements.

It is Hill International - PM Group Quality Policy to:

- *Consistently meet and attempt to exceed where possible, the agreed Client's requirements in the most cost effective manner by providing a high standard of management and technical expertise.*
- *Promote the implementation of the PM Group Quality Management System in accordance with each project and country needs, by providing training on the Quality Management System to all staff members;*
- *Establish effective communication with all participants in Hill International - PM Group's business processes;*
- *Work closely with the Clients and to respond promptly and effectively to their requirements;*
- *To work together with Consultants and Contractors aiming to attain outputs with the highest quality, safety and environmental standards.*
- *Comply with the relevant local and international legislation, regulations, legal and Contracts' requirements;*
- *Identify areas and opportunities for improvement and innovation;*
- *Set-up, deploy, measure and report Quality Objectives to measure the effectiveness of the Quality Management System and to act upon results, when and where needed.*

This is accomplished by employing professional, competent and experienced people with drive and determination to work as a team with our Clients, Contractors, Suppliers and Consultants in a non-adversarial manner.

Implementing the requirements of our management system is the responsibility of all our employees and managers, with the active and visible commitment and support of senior management

**RAOUF S. GHALI**  
Chief Operating Officer  
Project Management Group

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